



## **Seasonal: Part time Ticket Scanners (June – September)**

**Cape Cod Melody Tent, Hyannis MA South Shore Music Circus, Cohasset MA**

### **Duties/Responsibilities:**

- Greet customers in a friendly, upbeat and professional manner
- Verify and scan every ticket for entry to record accurate attendance information
- Learn layout of the venue, including emergency evacuation procedures and immediate vicinity
- Direct patrons toward seating section, or answer customer questions relating to artist, venue, and event information
- Remain aware of customer lines and show schedule; be thorough, efficient, and pleasant
- Communicate relevant show-specific information, such as restricted use of electronic devices
- Address customer requests and concerns courteously and respectfully
- Work with security and management to address concerns or problems.
- Monitor activities to ensure adherence to rules and safety procedures, and engage management for unruly customers

### **Required Skills and Qualifications:**

- Must be a dependable, responsive and energetic team player with strong customers service skills to be professional and courteous to patrons and staff
- Able to stand for several hours, the duration of a performance/shift
- Communicate and coordinate effectively with management and peers
- Access to reliable transportation to and from work
- Due to the nature of our business, all employees must be fully vaccinated

*Cape Cod Melody Tent in Hyannis, MA and the South Shore Music Circus in Cohasset, MA, are sister venues, each with a 2300 seating capacity for all-ages, are seasonal tented outdoor theaters. We have been presenting national touring live music, children's theater, and comedy performances continuously for over 70 years.*

*To Apply:*

*Please email your resume to [jobs@themusiccircus.org](mailto:jobs@themusiccircus.org)*

*or apply online at <http://www.melodytent.org/contact/employment-opportunities/>*

*or <http://www.themusiccircus.org/contact/employment-opportunities/>*